

SPCS Program Staff Highlights in FY 25

In FY 2025, SPCS program:

- Answered 10,006 calls;
- Processed 4,435 passing exams;
- Issued 927 Certified Applicator licenses;
- Issued 1,780 Technician licenses;
- Processed and approved 842 CEU Courses (often with more than one unit)
- Processed 3,963 applications/documentation submissions for eligibility and approval to test (we did more in August, though Licensing began to share the work on August 1st and it is more difficult to provide a specific SPCS program staff output after this point);
- Entered 183 complaints and triaged more;
- Answered hundreds, likely over 1,000, emails through the SPCS inbox.

It was a productive and successful year for the SPCS program. The field staff met all LBB goals. Thank you to our program staff in Austin for their hard work, consistency, and dedication.